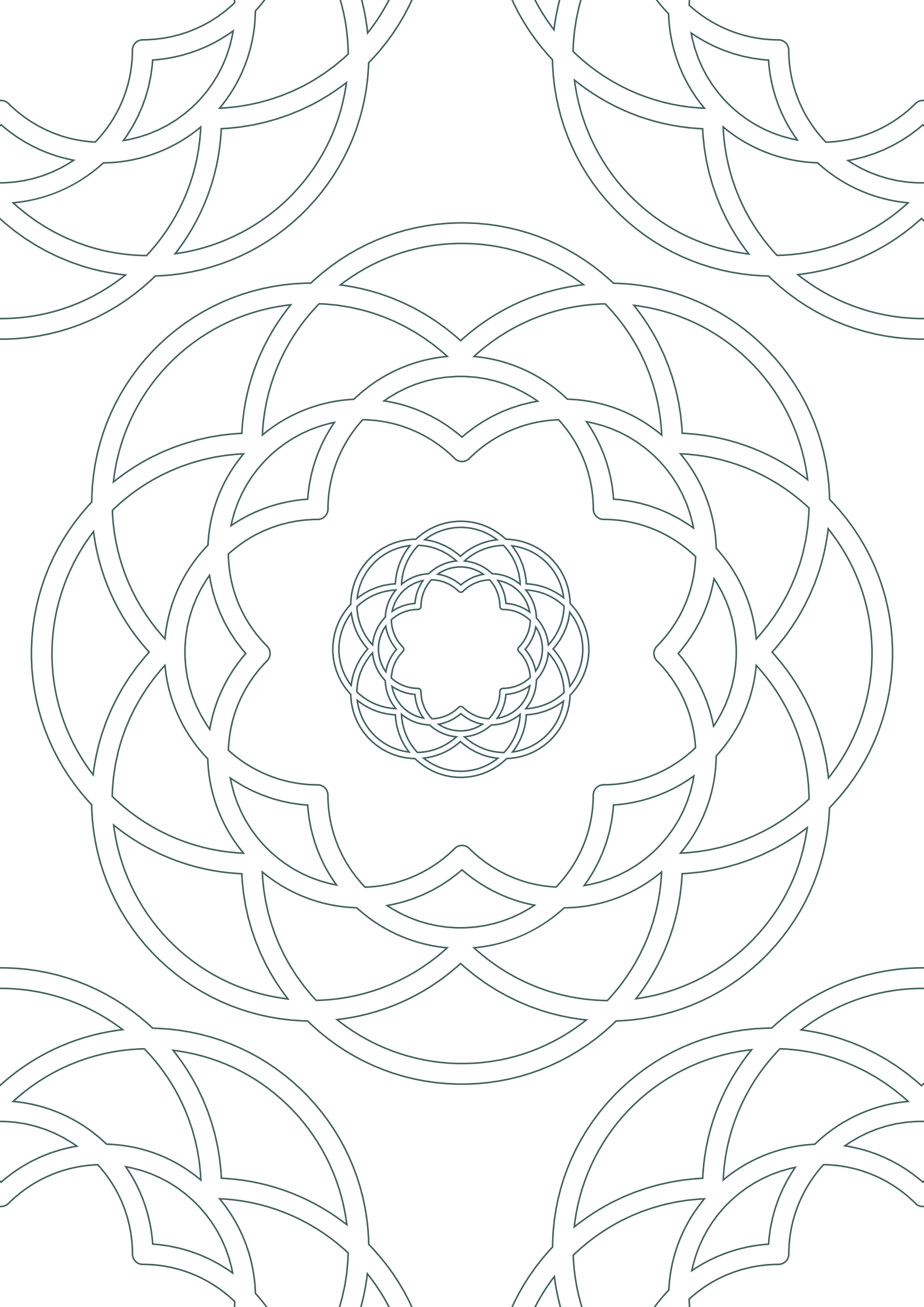


DOMES OF CORFU  
**HOTEL DIRECTORY**  
AUTOGRAPH COLLECTION

**DOMES OF CORFU**

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AUTOGRAPH COLLECTION®  
HOTELS



# WELCOME!

Domes of Corfu, Autograph Collection Resort,  
A member of Domes Resorts, presents a luxurious atmosphere  
with refined aesthetics, providing visitors with a plethora of  
enriching experiences.

Nestled within an enchanting scenery, beneath towering cliffs  
adorned with pine and cypress trees, the hotel is the only  
luxury resort standing on Corfu's famous Glyfada beach,  
renowned for its pristine waters and expansive sandy  
shoreline.

Behold the western horizon towards Italy, where fiery sunsets  
and awe-inspiring vistas of the Ionian Sea captivate  
the senses.

Experience the perfect blend of convenience and seclusion,  
with proximity to the bustling town center while located in a  
secluded bay, offering ample space for contemplation and  
well-deserved tranquility.

Our committed staff stands ready to address any inquiries,  
cater to personal requests, and curate a myriad of  
unforgettable experiences for you.

This hotel directory contains details about our  
facilities and services.

For additional inquiries, please reach out  
to our guest services team (ext. 0).

Once again, Καλώς ήρθατε, welcome.

# 1

Corfu or Kerkira is the diamond of the Ionian Sea and the Northwestern most part of Greece. It has a significant role in Greek history and culture, a unique place between East and West.

It lies in the Ionian Sea with **217 KM** of coastline and covers 588 SQM. Azure aquatic neighborhoods and immense bays with sandy beaches create a smooth coastline, scenic coves, natural flora, verdant mountains and numerous islets.

It is perhaps the greenest island.

The island offers a tapestry of natural beauty, Residential areas and historical landmarks creating a captivating narrative.



## Climate

Corfu enjoys the Mediterranean climate. The rainy season is between October and March. Even in the hot summer months, Corfu offers pleasant temperatures due to the Ionian Sea breeze.

## Population

The population stands at 101,000 give or take a few, but with temporary and semi-permanent residents included, it nears 150,000. Additionally, the town of Kerkira alone boasts 30,000 inhabitants.

## Main Religion

Greek Orthodox

## Language

Greek is the official language, but English is widely spoken.

## Distances From The Hotel

Corfu city center — 18.0 km

Corfu Airport — 16.0 km

Corfu Port — 19.0 km

Mpenitses — 20.0 km

Palaiokastritsa — 22.0 km

Domes Miramare Corfu,

A Luxury Collection Resort — 27.0 km

## USEFUL TELEPHONE NUMBERS & WI-FI INFORMATION

Reception (24/7) — 0

Concierge / Guest Services — 7006

Room Service — 7777

Spa — 7800

Wi-Fi Free Access Network — Domes of Corfu  
Autograph Collection

## Telephone Charges

Local Calls — 0.40 € per minute (hotel unit)

Mobiles — 1.5 € per minute (hotel unit)

International calls — 1.5€ per minute (hotel unit)

# 2

## FACILITIES

### Reception

Reception is in the main building of the resort and is available 24 hours per day for your assistance.



## RESTAURANTS & BARS

Indulge in a Symphony of Flavors, at Domes of Corfu., where Greek and international cuisine intertwine. From reimagined comfort classics to culinary explorations, our menu pays homage to the island's rich history, the Mediterranean's abundance, and the essence of local heritage.

### Agora Restaurant

Offering a breakfast, lunch and dinner buffet, this establishment is the epitome of Summer Sustenance. In Ancient Greece, the Agora functioned as a bustling marketplace and a communal gathering area for assemblies and diverse activities. It served as the vibrant centre of public life, fostering the exchange of knowledge and collective experiences amongst the community.

**Breakfast 07:00 – 11:00**

**Dinner 18:00 – 22:00**

### Meze Restaurant

Freshly caught seafood and fish, sourced mere hours ago by local fishermen and expertly prepared by our culinary team, served to perfection. Enhanced by a tantalizingly salty breeze, this dining experience is elevated with an extra touch of coastal charm.

**Dinner 19:00 – 23:00**

*Please note: We are closed on select evenings. Please check with the Guest Services team for the weekly schedule.*

### Spianada

At this beachfront location, you'll discover an array of food choices, including an Italian Trattoria, a Greek food truck and canteen, and a tempting ice cream parlor, ensuring there's something to satisfy every craving.

**Lunch 12:30 – 17:30**

**Gelateria 12:30-17:30**

**Dinner 19:00 – 23:00**

### Nkaleri Bar

Nkaleri offers an extensive selection of top-tier spirits, refined wines and distinctive cocktails amidst a picturesque setting with panoramic views of both the hotel grounds and the ocean.

**18.00 – 00.30**

### Yaosai

Experience the perfect fusion of Japanese flavors with innovative culinary twists and global influences. From meticulously crafted sushi rolls to creatively reimagined dishes, each plate is a masterpiece designed to tantalize the senses and elevate the dining experience. The elegant ambiance, attentive service, and exquisite presentation further elevate the journey into the realm of culinary artistry.

**Dinner 19:00 – 23:00**

*Please note: We are closed on select evenings. Please check with the Guest Services team for the weekly schedule.*

### Xenia Lobby Bar

Xenia, inspired by the Greek Concept of Philoxenia, embodied the essence of unparalleled hospitality within its lobby setting. With the name rooted in the Greek tradition of welcoming guests with warmth and generosity, Xenia offers a refined atmosphere where guests can unwind and indulge in fusion of coffees and convivial conversation.

### Ammos Beach Bar

A captivating spot to savor cocktails bathed in sunlight, or relish the mesmerizing spectacle of sunsets, casting their enchantment over the shimmering expanse of the Ionian Sea.

**10.00 – 23.00**

### Haute Living

This is our Lounge only accessible to our Haute Living Selection guests.

**10.00 – 23.00**

## ROOM SERVICE

### Dial 7777

Room service provides delectable dining options delivered directly to your doorstep. Whether you're seeking a savory breakfast to start your day or late-night indulgence, allow us to elevate your stay with our tantalizing selection of dishes delivered with efficiency and care.

**6.30 – 23:00**

# 3

## **SOMA SPA**

Inspired by the myth and magic of Corfu and echoing the island's gorgeous natural landscape and effortless elegance, Soma Spa is an Oasis of Wellness, a serene sanctuary where you will experience complete relaxation, rejuvenate and revitalize. A menu of state-of-the-art treatments, for face and body, dictated by nature and inspired by timeless traditions. Every spa therapy is shaped and molded around you. For a results-driven personalized experience in cooperation with ELEMIS.

**10.00 – 18.00**

**Please dial 7600 for your reservation**

## **FITNESS CENTER**

Open 24/7 for your convenience, our fitness facility provides an invigorating space for you to pursue your fitness goals at any hour. Whether you're an early riser or a night owl, our facility is always ready to accommodate your workout routine.

## **KIEPOS**

From interactive educational activities to stimulating games our Kids Club offers a diverse range of experiences designed to engage and entertain young minds. Whether they're unleashing their creativity through arts and crafts or engaging in playful learning activities, children are sure to find endless joy in our nurturing environment.

For more information about our Kids Club programming and offerings, please don't hesitate to contact Kiepos directly. Our friendly staff is always on hand to assist and ensure that your child's experience is both enriching and enjoyable.

**10.00 – 18.00**

**Closed on Sunday**

## **Young-Setters Club**

With the Ionian breeze on your face and something cold in hand, you watch children's laughter ripple across the splash park. No schedules, no rushing, just moments unfolding naturally. Our Young-Setters Club is a place to cool off, reconnect, relax, and rediscover what joy sounds like, for everyone in the family. Snacks are there when you need them, kids are joyfully occupied, and the living is easy."

**10:00-18:00**



## **ADDITIONAL INFORMATION**

### **Air Conditioning & Heating**

Is available in all accommodation types.

## **Airlines & Port Information**

Please contact Guest Services for schedules, airline and ferry confirmation and any assistance with printing boarding passes and arranging your ferry tickets.

## **Bank Service & Currency**

Banks are open from Monday to Thursday 08.00–14.30 & Friday 08.00–14.00.

Nearest banks/ATM are located in 300M away from the hotel. Currency exchange at any bank.

## **Beach Facilities**

Complimentary sunbeds and umbrellas are provided at both the beach and pool areas. We kindly ask that you refrain from reserving sunbeds with personal belongings, as our staff will promptly collect any unattended items left on them. Thank you for your cooperation.

Pool towels are available in the beach area.

## **Beach And Swimming Pool**

Beach towels are available at all public areas.

## **Boat Trips**

Explore the extraordinary surrounding areas, the local tradition and the historical attractions and discover the secret side of the island. Contact Guest Services for any assistance.

## **Breakfast Box**

Please contact Guest Services in advance if you wish to order a breakfast box. Charges will apply.

## **Business Center**

A business center is available at the main building, please contact Reception or Concierge Desk.

## **Car Rental**

Kindly contact Guest Services to assist with arrangements for car hire.

## **Check-In Time**

Please note that on arrival day, rooms are available after 15:00.

## **Check-Out Time**

Please note, that on departure day, rooms must be vacated by 11:00. Before leaving the resort, please make sure that you have returned your key card to the reception and check that your bill has been settled.

## **Credit Cards**

All major cards are accepted: American Express, Diners Club, MasterCard and Visa. Personal cheques are not accepted.

# 4

## **ADDITIONAL INFORMATION (cont.)**

### **Church Services**

A wide range of Monasteries, Churches, Orthodox & Catholic, the Synagogue are near the hotel: tell us what interests you and we can give you all the necessary information.

## **DESTINATION ACTIVITIES**

### **Attractions and Local Experiences**

Discover the essence of Corfu with personalized experiences tailored just for you, courtesy of our dedicated Guest Services team. From uncovering hidden gems to arranging bespoke adventures, we're here to ensure your stay is filled with unforgettable moments. Let us be your guide as you explore the wonders of Corfu and allow us to assist you in creating cherished moments, memories that reflect the essence of this enchanting island. Please contact Guest Services for any assistance you might require.

### **Dress Code**

Our dress code exudes an ambience of relaxed sophistication, welcoming guests to embrace resort casual attire throughout the property. While enjoying our restaurants and bars, we kindly request that shoes be worn for safety purposes. Additionally, for dining occasions, we kindly ask guests to wear a cover up to enhance the comfort and enjoyment of their culinary experience. Thank you for your understanding and cooperation.

### **Drinking Water**

Bottled water is available for purchase in all hotel bars and room service.

### **Doctor On Call**

Please note that the resort is cooperating with the doctor on call on the 24 hour basis. In case of a need, please dial 0 or contact Guest Services.

### **Express Check-Out**

Please inform us one day prior to your departure, should you wish to have an express check out.

### **Flowers**

Romantic moments can blossom in Domes of Corfu. Guest services. Is at your disposal in case you would like their assistance with purchasing flowers.

### **Fireworks**

Let us create your magnificent surprise!

### **Hairdryer**

A hairdryer is available in your wardrobe. We kindly ask you to use it only in the room area and not in the bathroom for greater safety.

## **Housekeeping**

Housekeeping services are provided on a daily basis, and room cleaning schedules may vary between 9:00 and 16:00. We prioritize cleanliness and hygiene and welcome any special requests to through our Guest Services department.

## **Internet Corner**

Personal computers, fax and a printer available 24 hours at the main building.

Please contact our Concierge Desk for more information.

## **Laptop & Tablet Devices**

Tablet & Laptop devices may be provided at the reception area. Please contact the Reception for further information.

## **Laundry Service**

Laundry bags and price list can be found in your wardrobe. Please complete the laundry list, place clothes in the bag provided and contact reception desk to arrange for collection.

- Regular Service 48 hours
- Ironing 24 hours
- Express service +30% surcharge

For express service, please contact Reception Desk as soon as possible. We regret there is no service on weekends or public holidays.

## **Library**

Please contact the Concierge Desk to borrow books from our small library.

## **Linen Policy**

Bath and bedroom linen are replaced in respect and according to our environmental policy.

## **Lost & Found**

For lost property please contact Guest Services

## **Lunch Box**

Please Please contact the Concierge Desk to place your order the day before until 20.00.

# 5

## DESTINATION ACTIVITIES & ENTERTAINMENT

(cont.)

### Mail Services

Express Courier.

Incoming mail will be delivered to your suite.

Express courier and postal services are available through the Concierge.

### Messages

All messages will be delivered to your room.

### Mini Bar & Room Service

Your Mini bar is refreshed on a daily basis.

All mini bar charges will appear on your final bill.

Coffee pods and tea bags are with our compliments.

### Mini Market

10:00 – 18:00

Closed on Wednesday

### Parking

A parking area is available at the entrance of the resort.

### Porter Service

Please contact the Reception Desk if you need help with your luggage. Please make sure it has been carried out of your taxi on arrival or that you have not forgotten anything on departure.

### Pets

Service animals are permitted in the resort.

For more information please contact the Front Desk.

## PLACES OF INTEREST, MUSEUMS & ARCHAEOLOGICAL SITES

Corfu and the surrounding area consist of amazing sites to unfold. Simply contact the Concierge and we will highlight the best spots for you.

## RESERVATIONS

Please contact the Reception Desk if you need help with future reservations at any of our sister hotels, *Domes Miramare Corfu Luxury Collection, Domes Zeen Chania, A Luxury Collection Resort, Domes Noruz Chania, Autograph Collection, Domes of Elounda Autograph Collection, Domes Aulūs Elounda, Domes Aulūs Zante, Domes Lake Resort, Algavre and Pleiades Villas.*

## SHOPPING

Open for extended hours of shopping therapy!

### Regular Shops

Monday–Saturday — 09.00–14.00

Tuesday–Thursday & Friday — 18.00–21.00

Sundays — closed

### International Chains

Monday–Friday — 09:00–21.00

Saturday — 09.00–20.00

Closed on Sundays

### Supermarkets

Monday–Friday — 09.00–21.00

Saturday — 09.00–20.00

Closed on Sundays

### Tourist shops

Monday–Sunday\*

\* Tourist shops are not required by law to keep normal shop hours, so the opening times vary widely. They will often stay open later in the evening (23:00) and will also open on Sundays. This applies to the summer season only. Apart from kiosks, pastry shops, florists and many tourist shops everything else is closed on Sundays.

## SPECIAL OCCASIONS

Please contact Guest Services for any special occasion need to be organized.

## SWIMMING POOLS

Opening Hours 10.00–18.00

We kindly ask you to follow the swimming pool rules and regulations. Diving, running, jumping, pushing and rough play by the pool is not permitted. Additionally, no large inflatable toys, balls and mattresses are allowed. All guests are requested to use the showers before using the Swimming Pools.

Any injury that occurred in or by the pool area is to be reported immediately to the Reception by dialing 0.

## TAXI

Please contact the Concierge or Reception.

## TELEPHONE & FAX

Country Dial Code +30

The fully automated system allows you to call any telephone number around the world by dialing 9 for external line then the international code and finally the phone number.

For additional information please contact the reception by dialing 0.

# 6

## TELEVISION

Every room is equipped with Satellite TV. For details, please read the instructions available in your room.

## TENNIS

Don't miss out on your favorite activities. The tennis courts of the Corfu Tennis Club are located 15,7km / 26m away from the hotel. For reservations, equipment, as well as scheduling private tennis lessons with a professional trainer contact Guest Services

## VALUABLES & SAFETY DEPOSIT BOXES

A safety deposit box is available free of charge in every room. As the hotel does not take any responsibility for unsecured personal valuables, it is recommended that you use the safety deposit box.

## WAKE UP CALLS

Please contact the reception desk to arrange the time you would like to be woken up.

**For Reception — Dial 0**

You can also set your own alarm directly from the telephone device.

## WELLNESS PROGRAM

Fitness programs and private classes with additional Personal Trainer charges.



## FOR YOUR COMFORT & SAFETY

### Emergency Exit Sign

We ask for our guests to carefully read the Emergency Procedures displayed near their guestroom door.

In case of fire, please **DO NOT USE THE LIFTS**.

### Fire Emergency

Fire extinguishers are available in all corridors of the main buildings. If you see signs of fire, please contact the reception (dial 0) and immediately leave the building. We ask our guests to carefully read the Emergency Procedures displayed near their guestroom door.

### First Aid

First aid kits are available in reception, all bars & restaurants. In case of emergency, please contact Reception.

**Dial 0**

## Lifts & Elevators

Please read the instructions about lift use.

In the event of failure, please do not panic. Follow the instructions inside the lift.

## Medical Services

In case of emergency, our hotel provides a 24h medical service on call. For further information, please **Dial 0 or contact reception**.

## Safety

Safeguard your room key card as you would your house key. Do not leave your card in the room. If your key card is lost or stolen, report it to the front desk immediately. Do not reveal the name of your hotel or room number to strangers. Try not to discuss plans for excursions in front of strangers. Be aware when leaving balcony doors and windows with access to the outside open at night when you are sleeping. Upon check-in ask for a business card with the hotel name and address. When checking out, remember to leave your key card with the front desk clerk.

## Valuables | Safe Box

Do not keep loose valuables in your room.

Every suite has a free safety deposit box for your use.

Do not leave valuables inside parked vehicles.

The hotel accepts no responsibility for any items of value left in the bedrooms

## Voltage

The hotel voltage is 220 Volts.

The management reserves the right to change the information included in this service directory, at any time and without notice. Depending on weather conditions, the hotel departments' opening hours may change (with or without prior notice)

# 7

## ENVIRONMENTAL & FOOD SAFETY POLICY

Being aware of the importance of environmental protection for sustainable development providing high quality services and food safety management, the Management and staff of Domes of Corfu developed and implemented an environmental management system in accordance with the requirements of the International Standard of ISO 14001:2015. It covers all activities of the hotel and in particular the accommodation services, catering and entertainment.

Therefore, the administration of Domes of Corfu is committed:

- To seek continuous improvement by setting goals.
- Comply with all legislative and other requirements concerning its activities in relation to environmental aspects and other activities.
- Select the appropriate personnel and put effort in their continuous training and assessment.
- To assess the environmental impact of its activities in order to reduce or eliminate negative environmental impacts.
- Be active in every possible way to protect the environment and prevent pollution.

Based on these commitments, the administration of Domes of Corfu aims at:

- Ensuring all necessary resources to maintain and update the system and infrastructure improvements.
- Achieving a high level of customer satisfaction.
- Implementing actions to save energy, reduce water consumption, reduce and properly manage waste.
- Updating all stakeholders involved in environmental activities in order to raise environmental awareness and participation.

These guiding objectives are achieved by applying the ISO 14001:2015 Environmental Management System and the ISO 22000:2018 Food Safety Management System, the development of specific and measurable objectives, regular monitoring of operations, the inspection of the System's performance and evaluating targets with the aim of increasing them.

## Environmental Management

Proper environmental management and environmental protection are key objectives at Domes of Corfu. The adoption and implementation of an environmental management system according to International Standard in conjunction with involvement of employees, partners and particularly customers.

We kindly ask you:

- To close the windows when the heating or air conditioning is switched on.
- To turn off the lights before leaving the room.
- To take notice that sheets and towels are changed either on your request or in accordance with the frequency determined by the environmental policy of the hotel.
- To avoid the disposal of substances (e.g. fats, oils, toxic liquid waste) that could hinder the proper and efficient operation of biological wastewater treatment of the hotel complex.
- To separate waste following the best techniques that have been decided upon according to the environmental policy of the hotel. In each room there are two bins: In the trash bin located in the room, please collect the recyclable waste (glass, paper, aluminum, plastic); in the trash bin located in each sanitary facility, collect non-recyclable waste (toilet paper, organic waste).
- To call the room service for proper collection and removal if there is hazardous waste (e.g. toners, inks, refrigerating and electronic equipment, batteries, energy-saving light bulbs, pharmaceuticals, grease and electrical appliances).
- Not to let the water run unnecessarily while brushing your teeth or taking a shower. Please fill a glass with water, turn off the faucet and rinse your teeth.
- Not to use more sheets, blankets and towels than you really need.
- To completely switch off electronic devices instead of keeping them in standby mode. Unplug electronic appliances.
- To use public transportation for your mobility.
- To immediately ask for repair of leaking.



DOMES OF CORFU

AUTOGRAPH COLLECTION  
HOTELS

## TERMS & CONDITIONS

### 1. DEFINITIONS

In these Terms and Conditions unless the context otherwise requires, the following expressions shall have the following meanings:

“Accommodation Unit”: the accommodation unit of any kind such as rooms, villas, residences, suites etc. that are being offered by the Hotel for overnight stay.

“Accompanying Person”: Any person travelling with the Guest and staying with them in the reserved Accommodation Unit overnight.

“Check-in”: the process of receiving and signing the Registration Card and receiving Accommodation Unit access.

“Check-out”: the process of leaving the hotel-room and giving back the Accommodation Unit access.

“Direct Reservation”: A reservation made for a booking via Hotel channels (website, email and/or phone).

“Force Majeure”: Any event beyond the control of the parties of an unpredictable and insurmountable nature that prevents either the Guest or the Hotel from fulfilling all or part of their mutual obligations. Cases of force majeure or fortuitous events are considered to be those that would usually be recognized by the jurisprudence of the Greek courts.

“Grievance”: any event or situation that is encountered by the Guest that hinders the enjoyment of their stay in any way

“Guest”: Any person that has checked in the Hotel and is staying overnight.

“Hotel”: The Hotel titled in the Registration Card.

“Manager”: A member of personnel with delegated authority.

“Personnel”: Persons employed by the Hotel.

“Platforms”: Third-party owned Web sites that provide travel services.

“Terms and Conditions” or “T&C”: The present Terms and Conditions

“Tour Operator”: Third Parties that provide tour services.

“Trademarks”: Markings that may or may not have been registered that are used by the Hotel to signify products or services.

Wherever hereunder the term “Guest” is used generally, it is considered that it refers to both the Guest and any Accompanying Person.

### 2. SCOPE

**2.1.** Notwithstanding opposite explicit agreements between the Hotel and Guests, the present Terms and Conditions (“T&C”) shall apply for all services provided by the Hotel to the Guest from the Check-in until Check-out.

**2.2.** Sub-contracting or sub-letting of Accommodation Unit, together with their use for any purposes other than accommodation is strictly prohibited.

**2.3.** The present T&C shall supersede any contrary general terms and conditions that Guest or Tour Operator has set.

**2.4.** Guest may seek to negotiate separate terms, in part or in whole, with the Hotel for issues that are regulated with these T&C. Such negotiation should be made known to the Hotel at least 60 days prior to the designated check-in date and concluded 30 days prior to the designated check-in date. It is at the discretion of the Hotel to accept the proposed changes, and if such a negotiation fails it shall be considered that the Guest agrees with the present T&C in their entirety. Failure of negotiation is not grounds for cancellation of a reservation by the Guest. For every term not differentiated it shall be construed that the Guest is agreeing with all other terms.

### 3. REGISTRATION CARD

These T&C apply to the Guest whose name, surname and signature appear in the Registration Card and his/her Accompanying Persons for whom the Guest is considered that is acting as their representative. By signing the Registration Card the Guest declares that accepts the T&C as well as the Hotel’s policies. During the check-in procedure persons that are EEA or EU nationals ought to produce national identifications documents. Non-EEA or EU nationals ought to have a valid passport.

### 4. STAY PROVISIONS

#### 4.1. Safety

Guests and Accompanying Persons ought to take all reasonable precautions for their own safety when they are in their rooms or circulating inside the Hotel’s premises. Indicatively and not restrictively, Guests should be mindful of wet/slippery floor signs, glass doors or tables, vehicle circulation in the Hotel’s internal road network, slippery floor near the pools, stairs, etc. The Hotel bears no liability for accidents caused by mere carelessness of the Guests.

#### 4.2. Children

The following terms and conditions are not applicable where the Hotel adopts an “adult only” policy.

**4.2.1.** Unless they are attending the Hotel’s Childcare Services, children under 14 years old should always be supervised by an adult.

**4.2.2.** For any damages caused (either to the Hotel, Personnel, or to other Guests) by Children of Guests the Guest who is related to the child shall be liable.

**4.2.3.** Likewise, any charges made by children of Guests while not under the supervision of their parents shall also be deemed to have been valid and binding to their parents as Guests.

**4.2.4.** Children that are attending the Hotel’s Childcare Services are under the direct supervision of professional, qualified and experienced personnel operating the Hotel’s Childcare Center. Childcare Personnel is specially trained by a certified, internationally recognized Consultancy and Training contractor of the Hotel. All childcare buildings, facilities and equipment of the Hotel are constantly checked and comply fully with all health and safety standards and all childcare related procedures are consulted upon and audited by the above mentioned Consultancy and Training Contractor.

#### 4.3. Disabilities - Medical Conditions - Diseases

**4.3.1.** Guests with disabilities that require special considerations ought to make such considerations known to the Hotel at least at the check-in date.

**4.3.2.** If Guests have pre-existing medical conditions they should declare it during the check-in procedure. Medical conditions include but are not limited to: allergies, heart problems, skin diseases etc.

**4.3.3.** If it is medically ascertained that a Guest has an infectious disease, the Hotel retains the right to request their departure within 24 hours. If such a request is made by the Hotel, the Guest has the right to request the refund (if it has been already paid to the Hotel) for the remainder of the days.

#### 4.4. Harassment

Guests should not behave in a way that constitutes harassment to other guests or personnel. In this sense harassment may include (indicatively and not restrictively): comments about ethnicity, religion, sexual orientation, political beliefs, gestures, physical contact, sexual lewdness or any other behavior that is deemed as harassment by relevant legislation.

#### 4.5. Loud behavior

Guests should be respectful of other Guests and not be unnecessarily loud during their stay. Voice volume of Guests and electronic devices (e.g. TV, radio, laptops) shall be kept

to a minimum so as not to disturb other Guests. The present obligation includes both the Accommodation Unit and common areas, such as pools, restaurants, bars, lounge, etc.

#### 4.6. Safety Deposit Box

**4.6.1.** The safety deposit box included in the Accommodation Unit may hold items (including cash) that are under 3.000 Euros of value.

**4.6.2.** With reference to the Safety Box manual of operation the Hotel does not assume any liability for missing items stored therein.

#### 4.7. Food and Beverages (F&B)

**4.7.1.** Food and Beverages preparation inside the Hotel fully complies with all Health and Sanitary regulations.

**4.7.2.** Guests with allergies or any kind of ingredient intolerances are required to notify the Food and Beverage-handling Personnel of this issue and be mindful of the ingredients of the F&B that they purchase inside the Hotel.

#### 4.8. Gym

**4.8.1.** All Guests that use the Gym declare that they do not suffer from an illness or injury that may be aggravated by the use of the Gym. Guests who suffer from injuries or illnesses that prevent them from exercising are not allowed to use the Gym. If they do engage in any kind of physical activity, the Hotel assumes no liability for potential accidents or injuries.

**4.8.2.** It is construed that all Guests that use the Gym are aware of the way that the Gym equipment they use works. In case the Guest is not familiar with the way the Gym equipment works, he is required to ask for help from the designated Personnel. The Hotel assumes no liability for any injury caused by the misuse of Gym equipment.

**4.8.3.** Young children under 18 years of age are allowed in the Gym only under the supervision of an adult.

**4.8.4.** Use of Gym equipment that requires sitting or lying on it is not allowed without the use of a personal towel.

**4.8.5.** Guests shall not leave personal items (i.e. cell phones, tablets, wallets) unattended at any time while at the Gym. Hotel assumes no liability for items lost or stolen in the Gym.

#### 4.9. Swimming

Swimming and any other seaside activity in the sea or in public or in private pool should only be performed if Guests have swimming competency and are healthy to do so. In any case, the Hotel assumes no responsibility whatsoever for any damage to health of Guests arising out of sea side activities.

#### 4.10. Use of Pools (either Public or Private).

**4.10.1.** Use of the pools available, is only allowed to persons above 18 years old who are competent to swim or healthy to do so. Persons entering the swimming pool will be considered by the Hotel to have declared their competency to do so.

**4.10.2.** Persons under 18 should always be under the visual supervision of an adult. **4.10.3.** Use of the swimming pools is not allowed while under the influence of drugs, alcohol or medications that inhibits physical ability.

**4.10.4.** Guests are required to be extremely careful when walking around the pools, especially when the floor is wet.

**4.10.5.** If special attention is required for Guests while swimming, it should be made immediately known to competent Personnel.

**4.10.6.** Hotel is not required to have a lifeguard present at the rooms' Private Pool areas. Guests and Accompanying Persons using the Private Pools acknowledge that, for privacy reasons, there will be no lifeguard on duty. Persons entering the Private Pools do so at their own risk and will be considered by the Hotel to have declared that they do not need lifeguard supervision.

**4.10.7.** Guests not following the above mentioned rules in any way regarding the use of swimming pools are waiving their rights to claim any sort of damages by the Hotel.

#### **4.11. Club Cars**

While being on the club cars, Guests ought to follow the driver's instructions and be appropriately careful.

#### **4.12. Outdoor Activities**

**4.12.1.** Hotel offers a variety of sports and other outdoor activities. Activities may indicatively include individual or team sports, games, athletic events and other leisure activities inside or outside the premises of the Hotel.

**4.12.2.** Guests and Accompanying Persons participating in Outdoor Activities declare that they are healthy and do not suffer from any allergy, illness or injury that may be aggravated by their participation in such activities. Guests who suffer from allergies, injuries or illnesses that prevent them from exercising are not allowed to participate in Outdoor Activities. If they do engage in any kind of physical activity, the Hotel assumes no liability for potential accidents or injuries.

**4.12.3.** Young children under 18 years of age are allowed to participate in Outdoor Activities only under the supervision and constant presence of an accompanying adult.

**4.12.4.** Guests participating in Outdoor activities are considered to declare that they are aware of the potential risks of all outdoor activities (including transportation - when needed- from and to the Hotel) and that they participate willingly at their own risk. Guests are required to take all reasonable precautions for their own safety, follow the instructions given and report any problem to the competent Personnel.

#### **4.13. Internet Service**

**4.13.1.** Internet service for use by Guests is provided "as is" by an internet service provider, therefore Guests are not guaranteed speed of internet access nor the continued use of internet access. The use of the internet service is not in any way designed for the conduct of business, and its scope is for personal use only.

**4.13.2.** The Hotel may restrict use of the internet service if it is found that Guests are abusing the service. Abuse may include indicatively and not restrictively include, the downloading of single files over 1 GB per/8 hours, attempting to hack network infrastructure of the Hotel and/or attempting to access other Guests private devices through the Hotel network.

**4.13.3.** Use of the internet service is construed as a waiver of any responsibility of the Hotel.

**4.13.4.** The Hotel does not assume any responsibility from the use of the internet service regarding data security or privacy.

**4.13.5.** For posts on internet media (including but not limited to: blogs, Facebook, Twitter, Instagram et.al) it is forbidden to use distinctive markings of the Hotel in a way that may be misconstrued that the Guest is affiliated in any way with the Hotel.

**4.13.6.** Guests may not make defamatory statements on internet media for the Hotel or the Hotel, and/or Hotel Personnel.

#### **4.14. Parking**

**4.14.1.** Though the Guest may be offered a parking space in the Hotel garage or car park, this shall not form a contract for its safe keeping, even if a parking fee is paid.

**4.14.2.** Hotel bears no liability for any damages caused by other Guests' willful or negligent behaviour when driving inside the parking lot.

**4.15.** Due to privacy and security reasons, Guests are not allowed to use portable helicopter cameras or drones inside the premises of the Hotel.

#### **5. General Liability**

**5.1. Disclaimer** The Hotel and its vicarious agents shall,

in accordance with statutory provisions, be liable for damages towards the Guest arising only from willful or grossly negligent behaviour. The same shall apply to damages to life, limb or health resulting from negligence. In cases of property and financial damages caused by negligence, Hotel and its vicarious agents shall only be liable if and when a fundamental contractual obligation been breached, however such liability shall be limited to foreseeable and contractually typical damages when the contract was entered into and anyhow are not exceeding the amount charged by the Hotel for accommodation; fundamental contractual duties being such, the fulfilment of which is substantial to the contract, and on which the customer may depend. Should any faults or shortcomings arise in the services provided by the Hotel, the Hotel will make every effort to correct this if the customer has brought these to its attention or made his objections promptly known. The Guest is obliged to make reasonable effort to rectify any fault or minimize any possible loss or damage, and to bring any faults or damage immediately to the Hotel's attention.

**5.2.** If the Hotel does not insist on strict performance of the T&C or if the Hotel does not exercise or delays to exercise any rights or remedies available, this will not constitute a waiver of such rights and remedies or a modification of the T&C.

**5.3.** Neither party will be liable to the other party in the event of a breach of its obligations resulting from an event of Force

Majeure. It is expressly agreed that Force Majeure suspends, for the parties, the execution of their reciprocal obligations and that each party shall bear the burden of the resulting costs.

#### **6. Damages caused**

**6.1.** Guests must take all reasonable precautions to avoid damage or interference with any property belonging to the Hotel. The Guest is liable for all inventory losses and damages caused by misuse, carelessness or negligence. Guests are requested to bring any damages to Hotel property to the Hotel's immediate attention by notifying Personnel. Malicious, willful, or negligent damage or interference Hotel property will be regarded as a breach of the present T&C and the Hotel reserves the right to terminate the Guest's stay, withhold the deposit and / or charge the credit card on file for the restitution of the damages.

**6.2.** For any damage caused to property owned by other Guests, or Personnel by Guests, the Hotel reserves the right to seek damages if it is forced to restate them. The Hotel will contact the Guest to recover the costs for any repair, replacement or specialist cleaning necessary.

#### **7. Contracted Services**

Several services are being provided to Guests by third-parties indicated by the Hotel but not directly by the Hotel (herein after "External Contractor"). Such services may indicatively but not restrictively include: transportation services (private taxis), excursions, water sports, spa and child care services. If the Guest does not make a separate arrangement with the contracted External Contractor, it shall be construed by default that they have elected to pay the Hotel which will then in turn pay the External Contractor. The External Contractors are not in any way affiliated to or mandated by the Hotel so the Guest establish a direct contractual relationship. The Hotel is acting only as authorized by the External Contractor for collecting the fees for the relevant service. Hotel Guests using contracted services are waiving all responsibility of the Hotel from any damages arising out of their use.

#### **8. Property**

**8.1.** The Hotel reserves the right to charge Guests the cost of replacing any property owned by the Hotel that is removed from the Hotel by them without the Hotel's informed consent. The charge will be the full replacement amount of the missing item, including any carriage charges. Should the fact that the item is missing come to light after the Guest has departed, Hotel reserves the right to make a charge to the Guests credit / debit card, or send an invoice for the amount to the registered address.

**8.2.** The Hotel assumes no liability for safekeeping of

the Guest's personal items, unless it is explicitly agreed upon in writing. The Hotel is in no way liable for the loss of or damage to Guest's personal items that is not directly caused by Hotel's or its Personnel's acts or omissions.

#### **9. Deposit for damages.**

The Hotel may charge a deposit of up to ½ of the total rate paid (or to be paid) by the Guest to cover damages to the Hotel. Upon check-out the Hotel shall either return the sum within 15 days to the Guest (via the credit/debit card Hotel) or may elect to counterbalance it for charges arising from the use of Hotel or contracted services.

#### **10. Personal Data**

**10.1.** The use of a CCTV (Video Surveillance) system is in use in the entirety of the hotel premises for the safety of the Guests, Personnel and Hotel property.

**10.2.** Surveillance records are kept for security purposes for up to 15 days or 30 days in case of accident report.

**10.3** Provided that guest consents personal information (including but not limited to Name, Surname, e-mail addresses, postal address, telephone numbers, Accompanying Person) of Guests may also be stored and used for marketing purposes by the Hotel or other connected entities.

#### **11. Final Provisions**

##### **11.1. Superimposed**

These T&C regulate the stay of the Guest in the Hotel's Hotel. Therefore they are superimposed over any agreement the Guest has made with a third party, and the Guests waives all rights to seek compensation from third parties for issues that arise out of these T&C under which the Guest would be responsible.

##### **11.2. Guest Grievance Resolution**

**11.2.1.** For any Grievance that arises during their stay Guests ought to reach out to Personnel to resolve their Grievance.

**11.2.2.** If the Grievance is not resolved, then the Guest ought to reach out or request from Personnel to speak to a Manager for their Grievance.

**11.2.3.** If the Grievance is not resolved again, the Guest has the right to fill out a write Grievance Report and deliver it to the concierge or a manager. If that is not possible it ought to be sent electronically (via e-mail) with the Subject: "Grievance Report- (Surname, Name)" to the Hotel's official email address referred in the Registration Card.

**11.2.4.** If the above mentioned procedure is not followed, any grievances that are reported after the checkout date shall not be recognized as such by the Hotel.

**11.3.** Acceptance and Waiver Signature of the Registration Card constitutes acceptance of the T&C and conclusion of the Check-out without any written observation to the contrary constitutes a full waiver of responsibility of the Hotel for any damages occurring from the stay at the Hotel.

##### **11.4. Nullity**

If any individual term of these T&C is deemed void, the validity of the remaining provisions shall not be affected thereby.

##### **11.5. Applicable Law and Competent Jurisdiction**

**11.5.1.** Applicable Laws of Greece and relevant EU Legislation are to be applied for the present T&C.

**11.5.2.** For any disputes arising out of these T&C in connection with their total or partial validity, execution, compliance or resolution, competent courts shall be the Courts of Thessaloniki, Greece.

#### **Recyclable Oxen in the Lobby**

In Greek mythology it was known by all that any harm to any single animal belonging to the Gods was sure to bring down their wrath. It was this law that the crew of Odysseus broke by sacrificing and feasting on the herd of oxen, belonging to Helios, the Titan of the Sun, and lost their ship and lives in a lightning storm sent by Zeus.

The Oxen, found in our Lobby is a unique work created from discarded recyclable materials, collected along the Greek shores by renowned artist Spyros Kontoulis, on display courtesy of Loudos Galleries. Guests will have the chance to discover a signature experience of contemporary art by viewing the works of several renowned Greek and International artists at the Domes of Corfu.

## Data Protection and Privacy

Your Personal Data is of the utmost importance for us. We care deeply for providing you with the highest possible level of security and confidentiality, for a pleasant, care-free and secure stay.

We take all adequate measures to ensure your trust at our services by complying to the GDPR, which enables you with additional protection provisions. A well trained team is at your disposal at any time so that you can fully exercise your GDPR rights, and in particular the right of access, the right to rectification, to erasure, to restriction of processing, to data portability and the right to object.

Furthermore, in case you deem the processing unlawful, you can lodge a complaint addressed either to the designated Data Protection Officer (DPO) or the Hellenic Data Protection Authority.

For your convenience, forms for the exercise of rights are at your disposal at the front desk. We reevaluate our privacy impact assessment and we have set technical alerts for data breach notification.

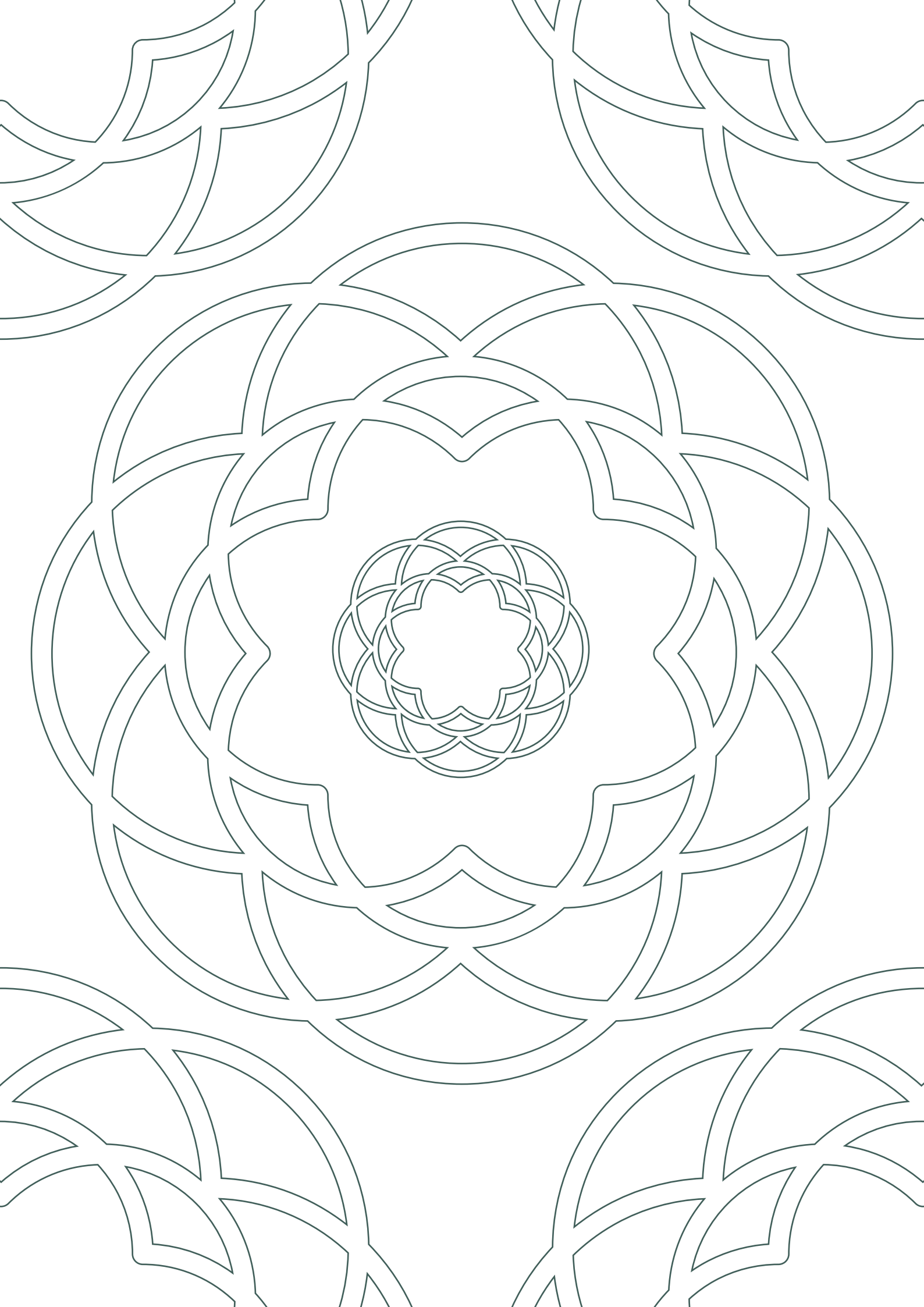
Our company, Leonidas Hotel 2 Single Member Société Anonyme, as the owner of the hotel, as well as the company Domes of Attica S.A., as the hotel manager, are independent Data Controllers and protect any information relating or potentially relating to you, undergoing processing by automated or not automated means. You indicate your agreement to the processing in a clear affirmative action or statement, signifying your freely given, specific, informed and unambiguous consent to the processing. Otherwise, every processing is based on the ground of the legitimate interests of each Data Controller, the impositions of the law or for providing you the best of hospitality. Both Data Controllers implement appropriate technical and organisational measures such as pseudonymisation or encryption and minimisation.

Any processing shall be lawful, fair and transparent, limited to specific, explicit and legitimate purposes, along with the principles of minimization, integrity, confidentiality and storage limitation of accurate data on the accountability of the Data Controllers.

For further information you can consult the Privacy Policy of each Data Controller, which is available at the front desk.

The Privacy Policy of the hotel manager is also available at the following link:

[https://domesresorts.com/wp-content/uploads/sites/2/2021/10/1.-Privacy-Policy-Statement-DOC-2021\\_updated](https://domesresorts.com/wp-content/uploads/sites/2/2021/10/1.-Privacy-Policy-Statement-DOC-2021_updated)





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